

***DOMESTIC HOMICIDE REVIEW MAY 2016***

***Action Plan***

### Agency Actions

<b>Ref*</b>	<b>Lead Agency</b>	<b>Action</b>	<b>Target Date</b>	<b>Desired Outcome</b>	<b>Monitoring Arrangements</b>	<b>How success will be measured</b>	<b>Outcome/ progress</b>	<b>Status</b>
8.3.1 (1)	Cheshire Police	Ensure that there is no backlog or delay to assessing VPA reports as they are submitted	May 2016	All vulnerable people identified by the police will be referred in a timely manner to appropriate agencies for advice and support	To be included as reported performance to Warrington Domestic Abuse Forum	All VPA reports will be immediately screened and referred to appropriate agencies	Completed as at 29 <sup>th</sup> April 2016.  Further update on 30 <sup>th</sup> Sept – still operating with no backlogs and linking into national review of practice.	Completed
8.3.1 (2)	Cheshire Police/ IDVA service	Cheshire Police and the IDVA service should work together to review referral processes and procedures are being consistently referred to the IDVA service	November 2016	Agreed pathway for referral for people deemed to be at risk of domestic abuse. Clear	3-monthly report to Warrington Domestic Abuse Forum. When finalised, report to Warrington Partnership	Development of agreed procedure. Development of performance reporting process. Annual report.	Agencies have worked together to ensure referral pathways are clear, with improved service in relation to medium risk cases. A formal report regarding the improvement and review has not been presented to the WSDAG, this will be completed by end May 2017. The police referral process is more timely and Refuge client engagement rates have improved but a number of recent issues were highlighted and it would be good ensure that recommendations to improve police processes are carefully considered when the commissioned service is reviewed during	Completed

							2017.	
8.3.2 (1)	Warrington CCG	The quality of free text records should be improved, including capturing the voice of the child and ensuring the purpose of second adult attendance at a consultation is fully recorded.	August 2016	Clarity about agreed actions and the rationale behind them. Children's needs identified. Consideration of family relationship issues	Record keeping including capturing the voice of the child. Having professional curiosity and asking pertinent questions in relation to safeguarding has been and will continue to be covered in the GP training programme 2016-2017. The CCG has employed a Named Nurse for Primary care who will support GP's in all aspects of safeguarding children including report writing.	Audits of quality of case records on an annual basis. A random selection of case files for children.	Included in the GP mandatory SG training since the DHR and continues. This element is complete, however, as audit to be completed to remain Amber The Named GP for children's safeguarding to identify 7 practices in Warrington to be identified for audit and completion of this by march 31st 2017 and report produced with outcomes and recommendations	Amber
8.3.2 (2)	Warrington CCG	Depression screening and scoring should be routinely undertaken as a matter of good practice	November 2016	Earlier identification of depression in people presenting to surgeries with physical health conditions	All GP's to be encouraged where possible to complete the NICE Depression Screening Tool on patients who present with low	Improved recognition of mental health issues. Offer of Early help to be considered and recorded.	Parental Mental health to continue to be covered in the 2016-2017 Safeguarding Children and Adult training and use of the NICE Depression score to be used.	Green

		Staff should be made aware of the extent to which psychological or emotional issues may impact on physical health presentations			mood or mental health concerns		Highlighted in training case scenarios and to be continued until all GP'S have attended their mandatory training	Green
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8.3.2 (3)	Warrington CCG	Ensure that specific medications (namely Zopiclone) are reviewed in relation to possible side-effects	August 2016	Assurance that this medication is being properly monitored and reviewed for each patient	Medicines management routine audits will continue	Audit undertaken by medicines management	1. Included in mandatory training scenarios. Medicines management audit completed  2. Production of a sleep pack by April 2017 based on audit outcomes  sleep hygiene a4 sheet to be disseminated to all practices by 31 st October 2016	Green  Green
8.3.2 (4)	Warrington CCG	GPs from each practice should be identified as "domestic abuse champions" and attend specific and relevant	November 2016	Development of improved awareness amongst GPs of all issues relating to domestic	Named GP for safeguarding Children will develop a Safeguarding	That each practice is able to identify DV Champions/leads within their	That each practice has an identified lead (all SG leads)	Green

		training		abuse	Leads GP forum where discussion and development of GP's taking on lead specific roles within their practices and have DV as a standing agenda item	practices. The Named Nurse for Primary care is also the DV Champion for Primary care across Warrington, who will support identified leads within individual practices.	Included in mandatory training case scenarios	Green
8.3.3. (2)	Warrington CCG	The CCG will seek assurance from the Named Doctors that they have reviewed the delivery of the primary care response to domestic abuse against the NICE guidelines on domestic abuse	November 2016	Clear evidence that the primary care response to domestic abuse meets national quality standards	The CCG strategic safeguarding meeting (where named and designated doctors are invited to attend ) will have DV as a standing agenda item	Increased referrals and sign posting to DV services  Participation in the MARAC process	NICE guidance shared via bulletin  CQC SG since the DHR did not pick up any concerns re DV within practices  Since the DHR there has been an appointment of a Named Nurse for Primary Care who attends MARAC for Primary Care	Green
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8.3.3 (3)	Warrington CCG and NHS England	The CCG should scope the potential to commission a specialist domestic abuse and referral programme for primary care services	August 2016	Exploration of the potential to commission a programme such as IRIS to support learning and development around domestic abuse	The outcome of the scoping should be reported to Warrington Partnership for consideration.	This will be agreed following outcome of discussion and available funding	Due to budgetary cuts this action is not achievable. However, on-going work in relation to recognition and referral to appropriate services is embedded with the Level 3 Safeguarding Children Training. and the Adult e	Green

							learning programme	
8.3.3 (4)	Warrington CCG and Health Partners	The surgeries and other NHS services in the family's home area should demonstrate the availability of publicity and other information about domestic abuse	August 2016	Greater promotion of awareness of issues relating to domestic abuse in the local community.	CCG communications team liaison with WBC communications and public health to ensure leaflets are shared and available to be distributed to practices and that awareness campaigns are joined up with other agencies	To be arranged and monitored via the CCG Communications team lead to be confirmed	Information and updates around DV routinely shared in the bulletin and as part of the calendar of events with communications	Green
8.3.3. (5)	Warrington Partnership	Warrington Community Safety Partnership should monitor the delivery of the specific recommendations arising from the CCG IMR	August 2016	Ensure that all actions identified in the IMR are delivered.	DHR action plan to be a standing agenda item at the CSP until all actions signed off	Actions completed and evidenced	Action Plan remains on the CSP agenda at each meeting	Amber
8.3.4 (1)	Relate national parent body	The national Relate organisation should further review the organisation's Domestic Abuse policy	November 2016	Clarity about those situations when Relate staff may need to be more proactive in	Quarterly reports to the Warrington Partnership		Dec 16 - Action picked up under action 8.3.4 (2), below Jan 17 - response	Green

				referring to other agencies, the steps that should be taken and the use of DASH.			received from Relate National outlining the steps they have in place to address the issues raised.	
8.3.4 (2)	Relate Cheshire and Merseyside	Review mandatory domestic abuse training, to ensure it fully addresses coercion and control, and the steps to take	November 2016	Greater awareness in front line staff of coercion and control and the steps to take	Presentation of training review to Warrington Partnership		Letter sent to Relate Cheshire & Merseyside, jointly from the Children's Safeguarding Chair and the CSP, addressing these issues. This letter also requested the local Relate organisation to confirm that all relevant information and learning had been fed up to the national body as per recommendation 8.3.4 (1) above.  Jan 17 – Response received from Relate C & M outlining progress against actions. WSCB manager currently following up for additional evidence/info.	Amber

**System Recommendations: 1. The DASH risk assessment**

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8.5.1 (1)	Warrington Partnership	The Chair of the Warrington Community Safety Partnership to write to the ACPO domestic abuse lead to	August 2016	Support national review of DASH and evaluation and roll-out of pilot	Report to next Warrington Partnership meeting	Letter of acknowledgement from ACPO lead, to show how this	A letter has been sent to the NPCC lead for DA in December 2016.	Green

		inform of the issues relating to DASH from this Review		programme		Review's issues will be taken into account		
8.5.2 (2)	Warrington Domestic Abuse Forum (WDAF)	WDAF should be made aware of the initial findings of the national DASH review, and produce a local action plan to enhance the understanding of front line staff who may complete DASH assessments of issues relating to coercion and control.	August 2016	A temporary local response to the early findings of the national DASH review, to ensure that front line understanding of the issues occurs ahead of any national roll-out of a new DASH.	Report by the WDAF to the Warrington Partnership	Action plan developed which shows how front line staff can be better informed about coercion and control when completing DASH risk assessments.	National review not yet completed. This action will be picked up when it is.	Red



**System Recommendations: 2. Recognition of local subcultures and different communities**

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8.4.2 (1)	Home Office	Consider developing a guidance note as an addition to current statutory guidance, to make all areas aware of the need for wider consideration of the approaches they use to engage all their local communities, with specific reference to middle class and affluent communities	November 2016	Localities around the country develop awareness of the need to tailor their communication and services to the needs of all their local communities.	Response letter from the Home Office to the Warrington Partnership	Development of guidance note	Home Office have notified that following panel review, these issues have been raised for consideration internally. Further update will be provided.	Amber
8.4.2 (2)	Home Office	consider commissioning or supporting research into the prevalence of domestic abuse in middle class or affluent communities, and the most effective service responses	November 2016	Development of wider understanding of the needs of these groups and the most effective ways of engaging with them	Response letter from the Home Office to the Warrington Partnership		Home Office have notified that following panel review, these issues have been raised for consideration internally. Further update will be provided.	Amber
8.4.2 (3)	Warrington Domestic Abuse Forum	Develop an action plan to provide enhanced information and support to the middle class and affluent communities in Warrington.	August 2016	Wider understanding across these communities of domestic abuse, how it affects them and what to do about it	Presentation to Warrington Partnership for approval and quarterly monitoring	More people from middle class and affluent communities access advice and support from domestic abuse services	Update Sept 16 – board due to review approach to communications to this target group and take action if appropriate	Amber

\*From Overview Report paragraph