### THE CHEST

### **Local Supplier Presentation**

(The following slides were used for a presentation by WBC council staff to local suppliers from June to October 2012)





# Council Strategy 2012 - 2015

Futting the people of Warrington first - enabling them to thrive now and in the future

We pledge: to protect the most vulnerable We pledge: to support the local economy We pledge: to help build strong and active communities for all



### Supporting the local economy



The council is committed to the growth of the local economy and that of the North West; we want to have strong working relationships with private business in the borough and will prioritise activity to help safeguard existing, and help to create more local jobs.

Youth unemployment in the town is increasing as a result of the economic climate. We want to demonstrate to young people in Warrington that they are important and we will do all we can to support them.

#### We will:

- Actively promote Warrington as a destination of choice
- Actively promote Warrington's economic profile and excellent business links to support a resilient local economy and local growth
- · Work with partners to develop training and career changing opportunities
- Create employment opportunities for school leavers; continue to offer quality apprenticeships and support employers in Warrington to promote apprenticeships
- Create a strong and vibrant town centre and prepare for future regeneration
- · Increase the amount of money the council spends with local businesses
- Support local businesses to compete for council contracts and evaluate the impact on local jobs when awarding council contracts

But: We have a legal duty to be open and transparent in the setting of our contracts.



# Are we worth doing business with?

- Annual Spend = £150m+ (Opportunity)
- We will be around for some while (Comfort)
- Fair and open in our dealings (Trust)
- 30 day maximum payment of invoices (Cashflow)
- Target Spend Analysis

Spend with Local Companies: 40%

Spend with NW Companies: 65%



# Viewing our Opportunities and bidding for our work means one thing.....

# The Chest



# "The Chest" - Topics

- What is The Chest?
- The benefits of The Chest
- Bidding for work
- Some Tips for Winning Council business
- Brief live demo (time permitting)
- Questions? Anytime during presentation



# What is The Chest? www.the-chest.org.uk

#### **The Chest**

North West Portal

#### Navigation

#### Home

Current Opportunities
Suppliers' Area
Buyers' Area

Guides and Docume

Procurement Proces Contract Register

Username Rem

Reset Password Register FREE

#### Home

Welcome to The Chest, the North West's Local Authority Procurement Portal

The Chest has been created with funding from the North West Centre of Excellence to bring together buyers and suppliers making it easier for businesses to find out about new sources of potential revenue and to grow and develop to the benefit of the local economy.

Local Authorities in the north west currently spend between £6bn and £6.5bn each year on goods and services so they could provide long-term stability for local businesses.

follow the Current Opportunities link on your left to browse north west opportunities.

Suppliers can register online via the Suppliers' Area to receive email updates on opportunities that match their capabilities.

Suppliers an reduce tendering costs by registering their interest in opportunities online.

The Chest has separate web pages for each of the north west's subregions and individual councils as well as other public sector bodies.

There is a link to The Chest's sister application 'Contract Register', a comprehensive register of contracts currently held by many of the 46 local authorities in the north west.

#### Navigation

Cilesii

Cumhris

Greater Manchester

Lancasinie

Merseysid



Visit Business Links website for help and advice on Tendering for contracts







### BENEFITS OF THE CHEST

Benefits for the Council

Benefits for Suppliers

Note: Most of the benefits are mutual



### Benefits to the Council

- ✓ Advertising: speed, economy and "reach",
- ✓ Documentation is current changes are instant,
- ✓ Full procurement service (Advert to Contract Award)+ information gathering/market testing,
- ✓ Increased visibility to suppliers + increased competition = better prices(?) (16.1m hits p.a.)
- ✓ Full audit trail,
- ✓ Identify local and/or specialist registered suppliers.



# Benefits for Suppliers

- ✓ View contract opportunities for WBC & any or all the other 46+ Authorities
- ✓ Automatic notification via email of opportunities, changes and updates,
- ✓ Electronic documents,
- ✓ No printing/posting/courier costs (more time for bid preparation),
- ✓ Registration is free,



# Bidding for Work

- Viewing Opportunities
- Registering on The Chest
- Receiving the Tender documentation
- Responding to the Tender (Bidding)



# Viewing Opportunities



#### Navigation

#### Home

**Current Opportunities** 

Suppliers' Area

Buvers' Area

Guides and Documen

The Chest FAC

Procurement Process

Contract Register

Contact C

Reset Password

Reserrassword

leaister FRE

#### Sub-Regions » Lancashire

Welcome to the Lancashire sub-region pages of The Chest.

The Chest has been created with funding from the North West Centre of Excellence to bring together buyers and suppliers making it easier for businesses to find out about new sources of potential revenue and to grow and develop to the benefit of the local economy.

Follow the Current Opportunities link on your left to browse north west opportunities.

Suppliers can register online via the Suppliers' Area to receive email updates on opportunities that match their capabilities.

Suppliers can reduce tendering costs by registering their interest in opportunities online.

Follow the links to the homepage of any of the councils in the sub-region or to other sub-regions.

Guides and a FAQ section are available to make the Chest as user friendly as possible.

There is a link to The Chest's sister application The 'Contract Register', a comprehensive register of contracts currently held by many the 46 local authorities in the north west.

Explore the navigation cars on the left and right to find your way around the site and see what else it has to offer.

#### Navigation

Blackburn with Darwe

Blackpool Council

**Burnley Counci** 

Chorley Council

Fylde Counc

Hyndburn Counci

Lancashire Council

Lancaster Counc

Penale Counci

Preston Counci

Ribble Valley Council

Rossendale Council

South Ribble Council

west Lancasnire

Wyre Council

#### **Sub-Regions**

Cheshir

Cumhri

Greater Manchester

Lancashire

Merseyside



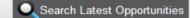


# Viewing Opportunities

#### **Opportunities Portal**

Welcome to the Opportunities Portal Powered by Due North

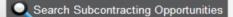
#### **Latest Opportunities**



The latest contract opportunities can be viewed below. PLEASE NOTE THAT THIS IS ONLY A SMALL SELECTION OF THE LATEST OPPORTUNITIES. You are advised to use the search facility to look at the full range of available opportunities by clicking the binoculars icon.

Contract Title	Buyer	Start Date	End Date
Test Contract for Briefing Sessions	Warrington Borough Council	25/06/2012	24/06/2013
Les ITT Test	Cumbria	06/07/2012	05/07/2015
electrical components	Liverpool	29/05/2012	29/05/2013
Tender For Children's Services	Wigan	24/06/2012	23/08/2012
Practice Contract	Wigan	21/06/2012	22/12/2012

#### **Subcontracting Opportunities**

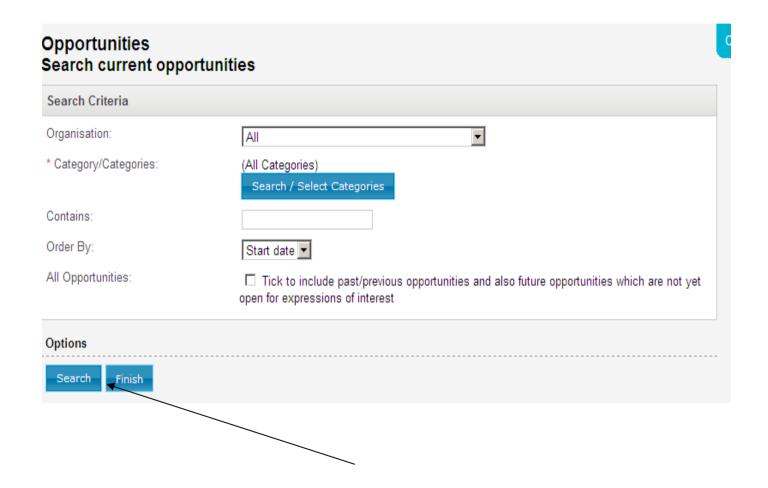


You can now search for subcontracting opportunities posted by our registered suppliers. The latest subcontract opportunities can be viewed below. PLEASE NOTE THAT ONLY A MAXIMUM OF FIVE SUBCONTRACT OPPORTUNITIES WILL BE VISIBLE AT ANY ONE TIME. You are advised to use the search facility to look at the full range of available opportunities by clicking the binoculars icon.

Subcontract Title	Supplier
Electrical Repairs	HBC Demo
<u>Decorators</u>	Halton Demonstrators Ltd
Subcontract1	Wirral-1
Wirral - Test for Keith	SJ Ltd
Rochdale sub-contract test	Think Local

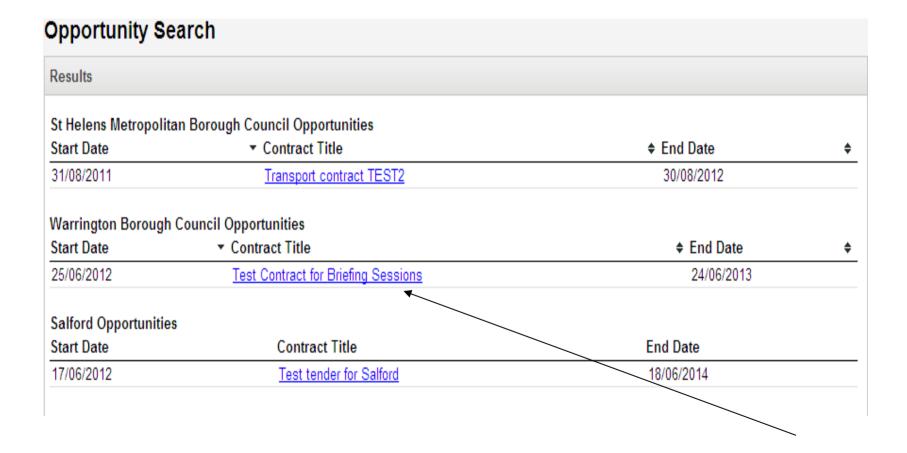


### Search Criteria





# **Searching Opportunities**





### Viewing the Opportunity

#### Contract: WBC-UATT-8V7E6U

#### **Main Contract Detail**

Buyer: Warrington Borough Council

Title: Test Contract for Briefing Sessions

Category/Categories: 
<u>■ show categories</u>

Additional Categorisation(s): None

Summary: This is a test contract for the briefing sessions.

The council requires the provision of.....

All correspondence is to be submitted via The Chest.....

Please do not respond to this invitation.

Contact: Mr Gary Thompson

Email Address: <a href="mailto:gthompson1@warrington.gov.uk">gthompson1@warrington.gov.uk</a>

Telephone: 01925 443909 Fax: 01925 413449

Address: New Town House (Quattro)

Buttermarket Street

Warrington Cheshire WA1 2NH United Kingdom

#### **Key Dates**

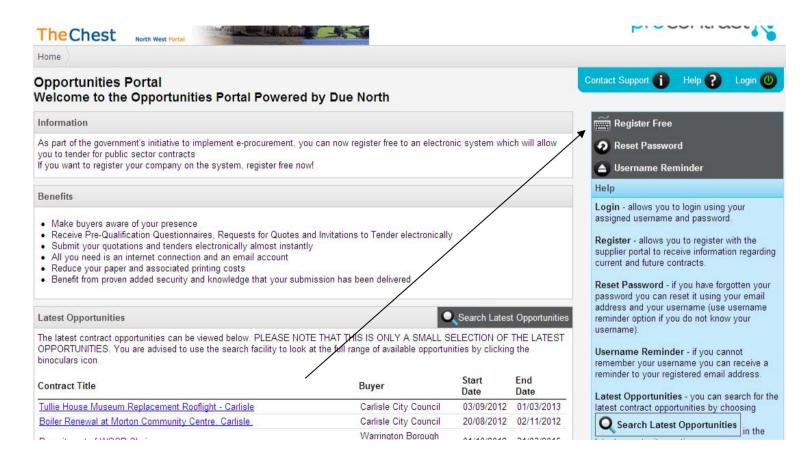
Estimated contract start date: 25/06/2012
Estimated contract end date: 24/06/2013
Expression of interest start date: 12/06/2012 11:01
Expression of interest end date: 17/06/2012 04:00

Login & Register Interest

Finish



# Registering on The Chest





# Registering on The Chest

#### **Supplier Registration Introduction**

#### Message

Welcome to the Supplier Registration Wizard

The wizard will assist you with the completion of your registration.

You will be presented with a number of different steps to complete from basic company information to defining the categories and regions you are interested in pursuing contracts for. Once each step has been completed you can click the 'Next' button to proceed to the next step. 'Previous' buttons are also available allowing you to return to the prior step at anytime.

Once all steps have been completed you will be asked if you wish to submit your registration.

If you agree to submit your registration you will receive a confirmation receipt email. Please note if you do not receive this email please contact

support by clicking the U icon located at the top right of the screen as you cannot be guaranteed that your registration has been received.

#### MINIMUM AND RECOMMENDED SYSTEM REQUIREMENTS

Any internet capable PC will be able to successfully use the ProContract application. Recent tests highlighted no performance issues using a Laptop and Apple eMac with the following specifications:

IBM Thinkpad - Intel Pentium 3 850Mhz, 512MB RAM running Windows 2000 Professional

Apple eMac - PowerPC G4 1Ghz, 1GB RAM running OSX 10.4.11

Minimum

Please find detailed specifications below:

#### PC - Minimum computer specifications

	Minimum	Recommended		
Processor:	Intel/AMD 200Mhz	Intel/AMD 1Ghz		
Operating System:	Windows 98 and above / Linux	Windows XP and above / Linux		
Memory:	16 MB	1 GB		
Internet Browser:	Internet Explorer (version 6 and above) Firefox (version 3.0 onwards) Safari (version 3.1 onwards) Google Chrome (version 5 onwards)	Internet Explorer (version 7 or above) Firefox (version 3.0 onwards) Safari (version 3.1 onwards) Google Chrome (version 5 onwards)		
Screen Display:	800x600 256 colours	1024x768 32-bit colour		
Internet Connection:*	56K Dialup	512k Broadband		

Recommended

Contact Support Help P Logout Help Click 'Next' to continue with the registration Click 'Return To Previous Page' to guit the registration process. W3C WAI-AA See also:-Supplier Guide First Time Login Supplier Guide How To do Business Supplier Guide Managing Account Supplier Guide Opportunity Search when U... Supplier Guide The Tender Response Supplier Guide Visiting Site For First T...

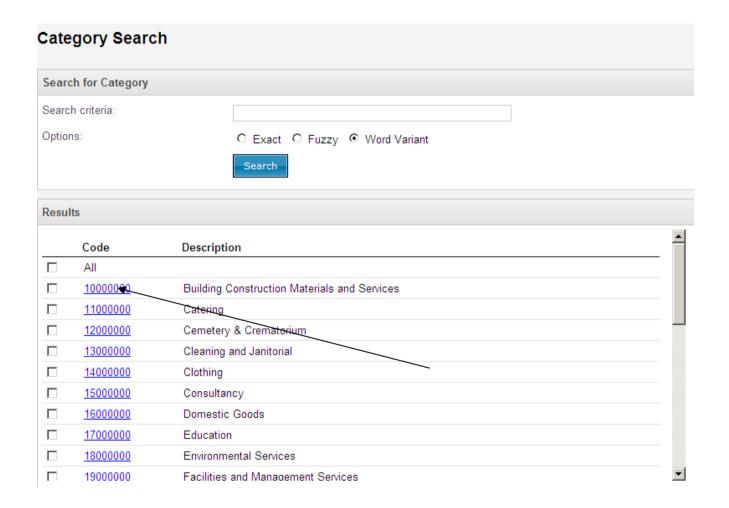


# Step 1.....

TheChest North West	t Portal
Home	
Supplier Registration Contact Information & Denotes Mandatory Fields	Step 1 of 5 Security
Contact Information	
*Salutation (Mr/Mrs/Ms):	
*First Name:	
*Last Name:	
*Job Title:	
*Department:	
*Telephone Number:	
Fax Number:	
Mobile Number:	
*Email Address:	
*Confirm Email Address:	
Security Information	
*Security Question:	
*Security Answer:	
Options	
Next Cancel	



# Categories





# **Sub-Categories**

S			
	Code	Description	
Top Level			
	All		
	10100000	Bathrooms	
	10110000	Building Services	
	10120000	Electrical	
	10130000	Fencing	
	10140000	Floor Coverings	
П	10150000	General Materials	
	10160000	Glazing	
	10170000	Hand and Power Tools	
	10180000	Heating	



### Viewing the Opportunity

#### Contract: WBC-UATT-8V7E6U

#### **Main Contract Detail**

Buyer: Warrington Borough Council

Title: Test Contract for Briefing Sessions

Category/Categories: 
■ show categories

Additional Categorisation(s): None

Summary: This is a test contract for the briefing sessions.

The council requires the provision of.....

All correspondence is to be submitted via The Chest.....

Please do not respond to this invitation.

Contact: Mr Gary Thompson

Email Address: gthompson1@warrington.gov.uk

Telephone: 01925 443909 Fax: 01925 413449

Address: New Town House (Quattro)

Buttermarket Street

Warrington Cheshire WA1 2NH United Kingdom

#### **Key Dates**

Estimated contract start date: 25/06/2012
Estimated contract end date: 24/06/2013
Expression of interest start date: 12/06/2012 11:01
Expression of interest end date: 17/06/2012 04:00

Login & Register Interest

Finish



# Upon Registering an Interest.....



#### ProContract-UAT@due-north.com

Extra line breaks in this message were removed.

To: Thompson, Gary

We can confirm that you have expressed an interest in the following contracts:

Test Contract for Briefing Sessions (WBC-UATT-8V7E6U ) for Warrington Borough Council



# And the link to the opportunity.....

```
Mr Gary Thompson (WBC),

You have been invited take part in a new RFQ exercise by Warrington Borough Council.

The contract details are as follows:-

ID: WBC-UATT-8V7E6U
Title: Test Contract for Briefing Sessions

The RFQ must be answered no later than 17/06/2012 at 12:00:00.

To access this RFQ please go to the link below and log in using your username and password:-

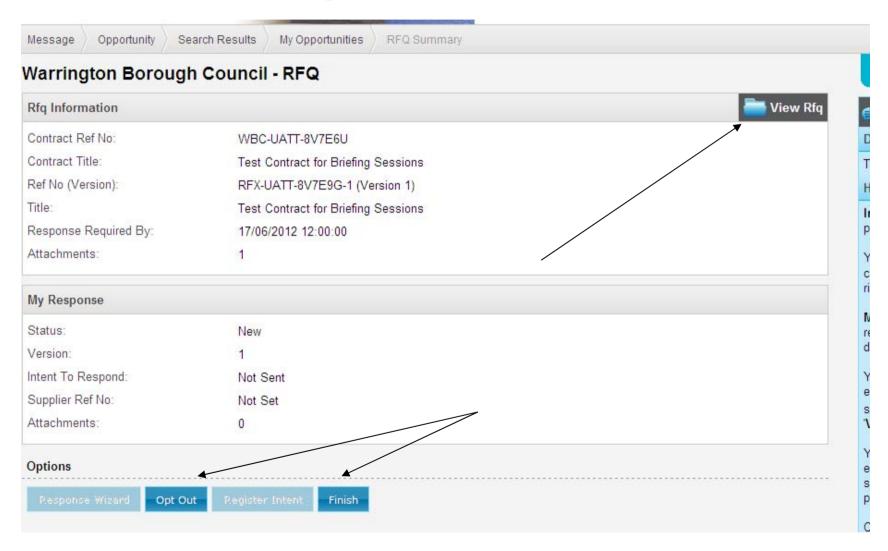
<a href="http://uat2.due-north.com/nwce/warrington contract.nsf/dsp frm supplier view/RFX-UATT-8V7E9G-17opendocument&login">http://uat2.due-north.com/nwce/warrington contract.nsf/dsp frm supplier view/RFX-UATT-8V7E9G-17opendocument&login</a>

If you cannot remember your username and/or password please use the following link and follow the on screen instructions:-

<a href="http://uat2.due-north.com/nwce/supplier.nsf/frm">http://uat2.due-north.com/nwce/supplier.nsf/frm</a> home?openform
```

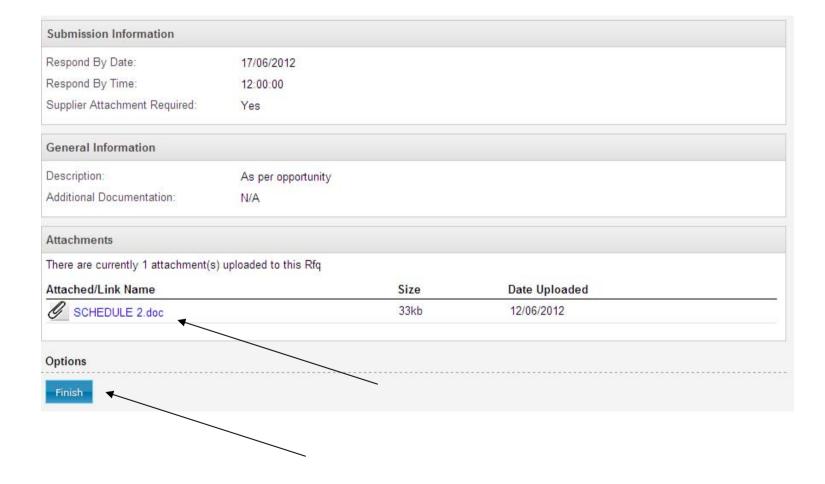


# Viewing the Opportunity



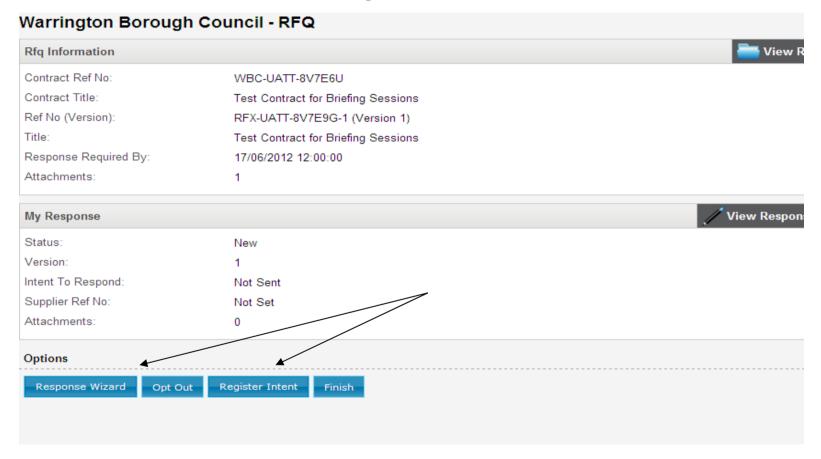


# Viewing the Documents



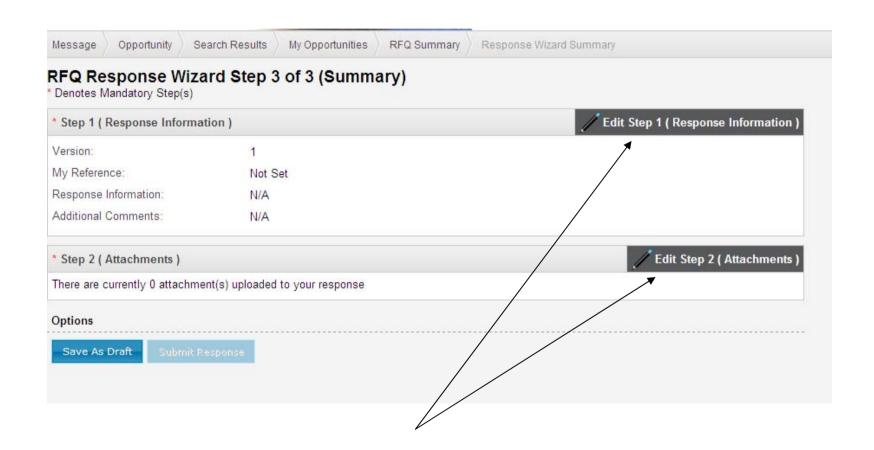


# **Bid Preparation**



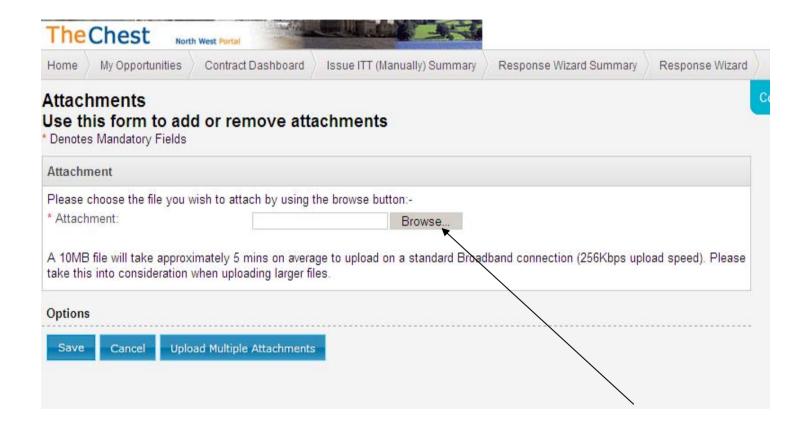


# Adding Attachments.....



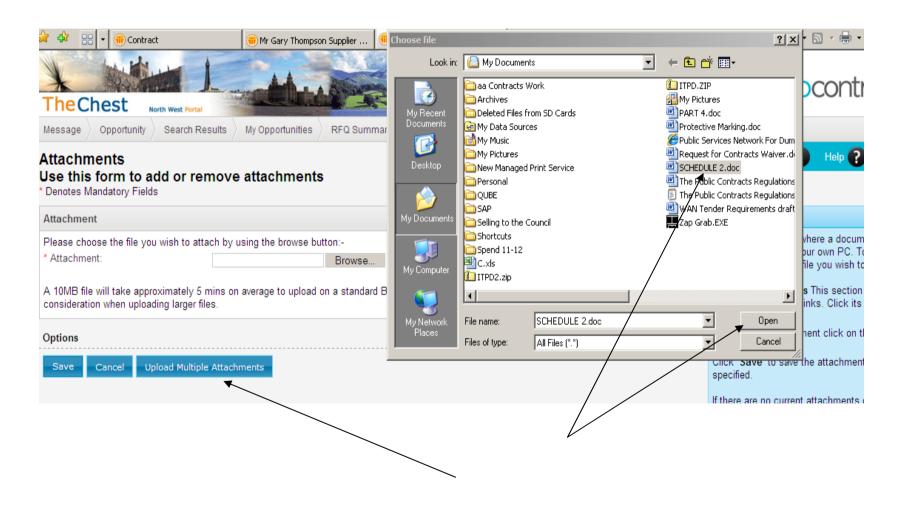


# Attaching your files.....





# Selecting the Files.....





# Saving the Attachment

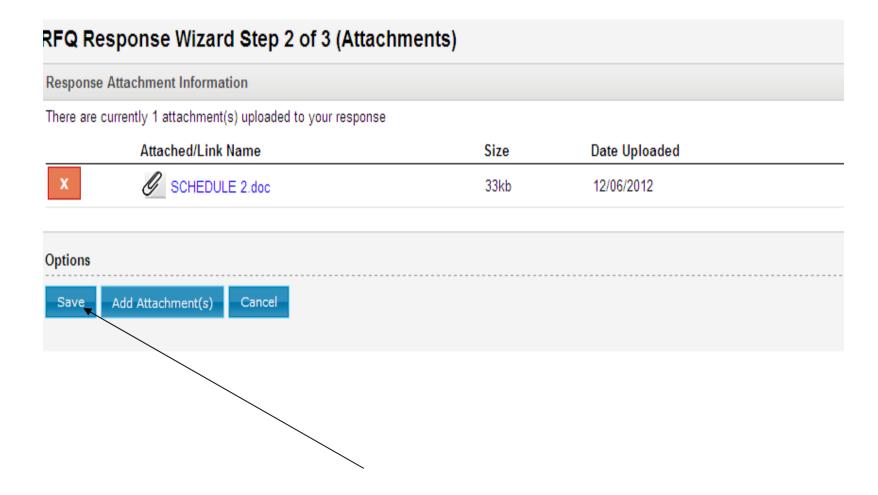


A 10MB file will take approximately 5 mins on average to upload on a standard Broadband connection (256Kbps consideration when uploading larger files.



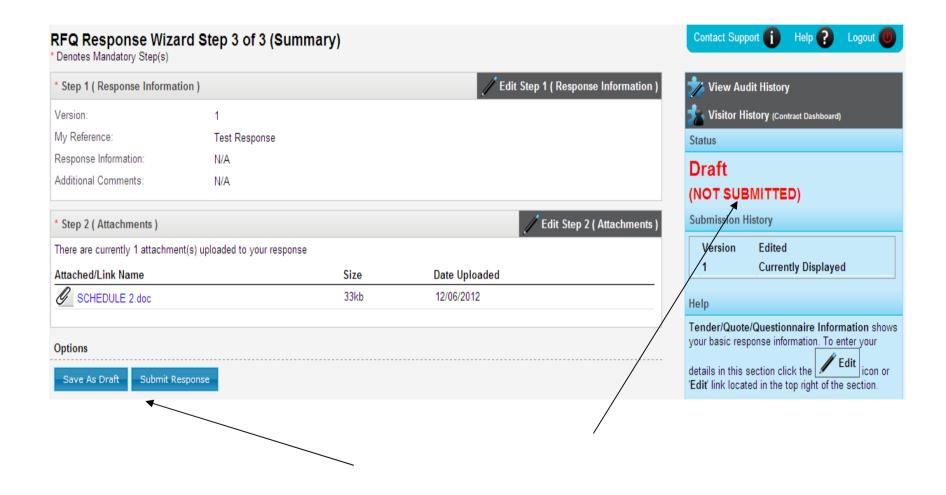


# Upload attachment



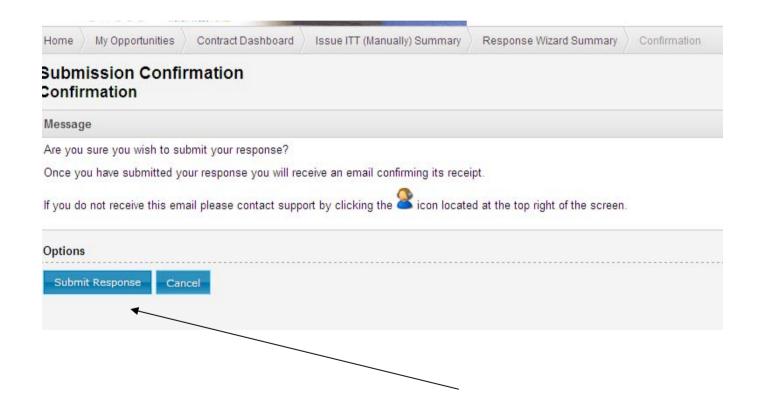


# Submitting your response....



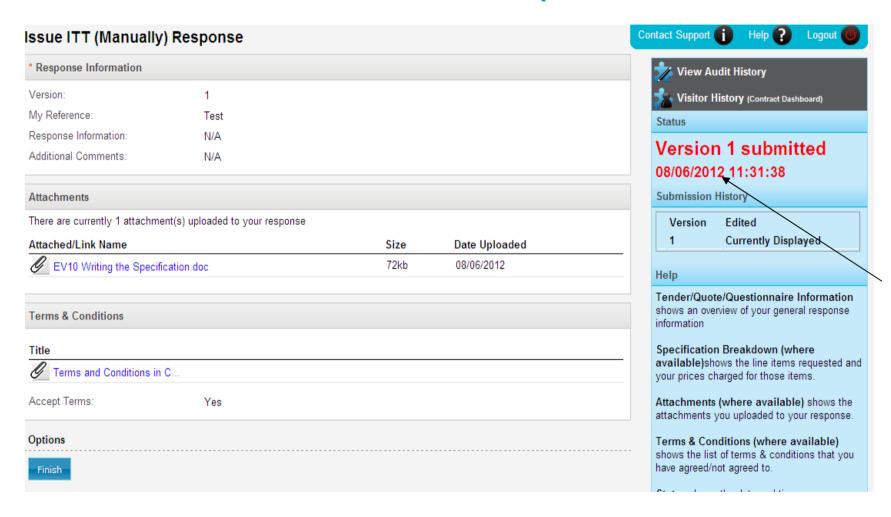


### Sure?????





### Submitted Response





# Confirmation of your Bid

```
Extra line breaks in this message were removed.

From: ProContract-UAT@due-north.com Sent: Tue 12/06/2012 11
To: Thompson, Gary
Cc:
Subject: (USER FAMILIARISATION ENVIRONMENT) RFQ Submission Successfully Received by Warrington Borough Council

Mr Gary Thompson (WBC),
Version 1 of your response has been received by Warrington Borough Council.

The contract details were as follows:-
ID: WBC-UATT-8V7E6U
Title: Test Contract for Briefing Sessions

Both the RFQ and your response can be accessed at any time by using the link below and logging in using your username and password:-
http://uat2.due-north.com/nwce/warrington contract.nsf/dsp frm supplier view/RFX-UATT-8V7E9G-1?opendocument&login

If you cannot remember your username and/or password please use the following link and follow the on screen instructions:-
http://uat2.due-north.com/nwce/supplier.nsf/frm home?openform
```

# But what if I got it wrong and needed to change the bid?



# And another thing..... The Chest allows us to.....

- Issue OJEU Notices
- Re-issue Documentation
- Change variables (return date, bid window)
- Raise and issue Clarifications/Q & A (Globally or Individually)
- Inform you of Bid decisions
- Monitor the Contract



# Increasing your chances

- Register (doh!). Up to 5 users per company
- Identify categories (don't select them all)
- Carefully consider your keywords
- Get your e-mail "right"
- Get your Company name rigth (sic)!!
- Understand your role
- Get your bid in before the deadline (and I mean before the deadline)



### Other Portals?

- Due North Portals currently 23
- Sign up to other portals (http://www.duenorth.com/index.php/portals)
- Some users: JANET, Bluelight, Met Office,
   NEPO, South East Business, Bank of England.



# Tips for winning Council Business (1)

- ✓ Read the documentation carefully provide information as requested.
- ✓ Don't include publicity material in your submission unless asked.
- ✓ Don't be put off by the tender documentation you can always ask for clarification.
- ✓ Complete and return the documents on time ensure everything is signed.



# Tips for winning Council Business (2)

- ✓ Be clear on your price state any assumptions you have made (i.e. resources required by you and/or the Council, timetables, etc.)
- ✓ Ask for a debrief if you are not selected. Knowing "why" will make you stronger next time.
- Employ "KISS" Strategy (Keep It Simple, Stupid). Make it easy for us to read and understand your bid – and by that we mean, don't do this......



### So, would you want to read and mark this?

#### Attachment Information

There are 59 attachment(s) uploaded to this response

Attached/Link Name	Size	Date Uploaded
∅ p1.jpg	367kb	07/02/2012
∅ p10.jpg	782kb	07/02/2012
∅ p11.jpg	464kb	07/02/2012
∅ p12.jpg	937kb	07/02/2012
∅ p13.jpg	514kb	07/02/2012
∅ p14.jpg	504kb	07/02/2012
∅ p15.jpg	621kb	07/02/2012
∅ p16.jpg	574kb	07/02/2012
∅ p17.jpg	447kb	07/02/2012
∅ p18.jpg	943kb	07/02/2012
∅ p19.jpg	781kb	07/02/2012
∅ p2.jpg	884kb	07/02/2012
∅ p20.jpg	650kb	07/02/2012
∅ p21.jpg	620kb	07/02/2012
∅ p22.jpg	535kb	07/02/2012
∅ p23.jpg	807kb	07/02/2012
∅ p24.jpg	769kb	07/02/2012
∅ p25.jpg	476kb	07/02/2012
∅ p26.jpg	976kb	07/02/2012
∅ p27.jpg	797kb	07/02/2012
∅ p28.jpg	443kb	07/02/2012
∅ p29.jpg	834kb	07/02/2012
∅ p29a.jpg	432kb	07/02/2012



# Any Questions?



